
100% Satisfaction Guarantee

Claim Form

Please provide us with some simple details below:

First Name	<input type="text"/>	Last Name	<input type="text"/>
Trip Title	<input type="text"/>	Date of Travel	<input type="text"/>
Guide Name	<input type="text"/>		

What is/are the specific area/s of concern that are leading you to claim against the 100% Satisfaction Guarantee?

- | | |
|--|--|
| <input type="checkbox"/> Accommodation | <input type="checkbox"/> Sales |
| <input type="checkbox"/> Food | <input type="checkbox"/> Pre-Trip Customer Service |
| <input type="checkbox"/> Guide | <input type="checkbox"/> Activities |
| <input type="checkbox"/> Transport | <input type="checkbox"/> Health and Safety |

A description of your issue

It will really help us if you are able to share the specific details of why you are claiming against our 100% Satisfaction Guarantee. This will help us understand the issue that has arisen for you, allow us to try our very best to rectify that and also to improve the experience for those that travel after you.

Which Wilderness Team members did you report this issue to while on the tour?

Was the issue resolved to your satisfaction while on the tour?

Yes

No

How was the issue resolved?

Signed

Dated